

Hi _____,

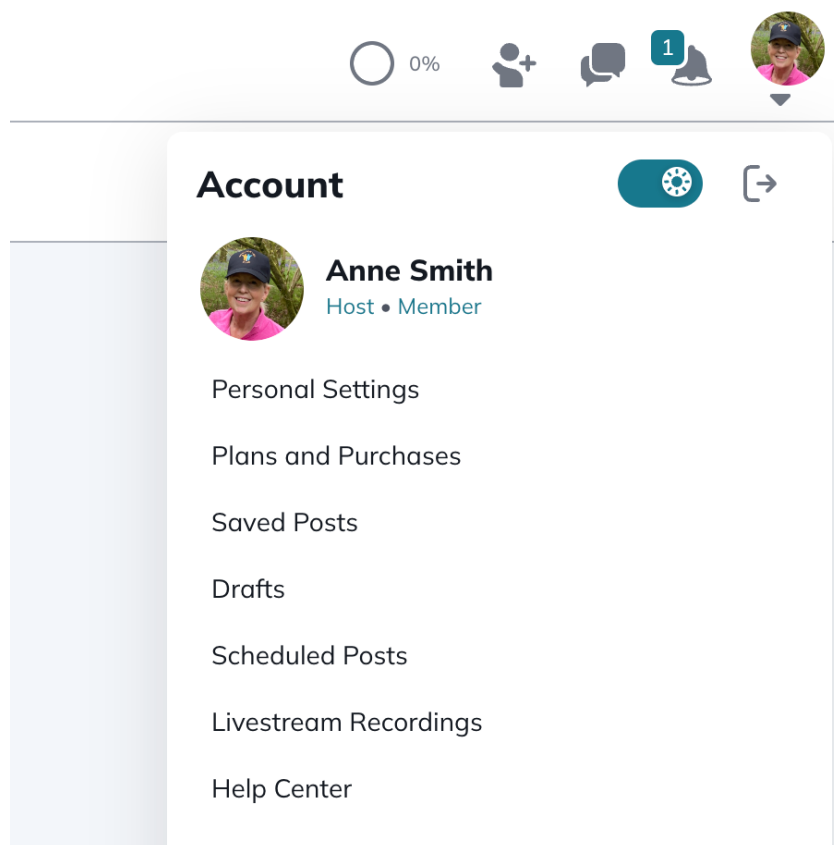
I hope you are well, and life is being good to you.

On behalf of GFYC we are grateful you have tried to renew your membership this year. There has been a technical glitch and at this minute your renewal has not processed.

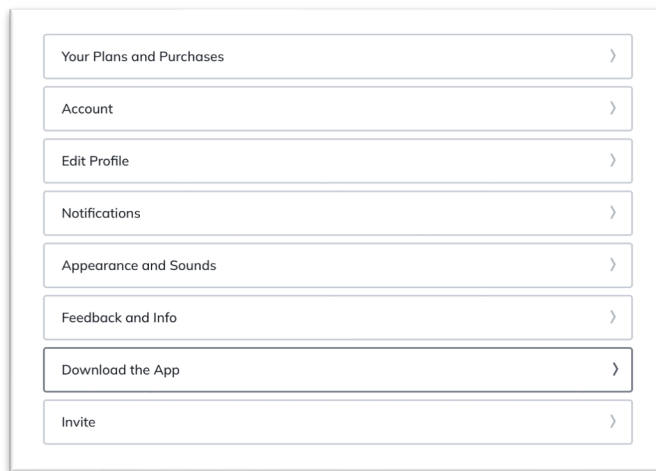
For data protection reasons we are not able to investigate further for you. However, if the credit/debit card you paid with last year has since changed, it is very likely to be that.

It's an easy fix but it needs to be done on a desktop through a web browser, **not the app**. Go to <https://members.goodforyouclub.org/members> on your web browser and sign in using your username (email address) and password. The instructions are below. If you don't have a desktop, please email info@goodforyouclub.org and we will help.

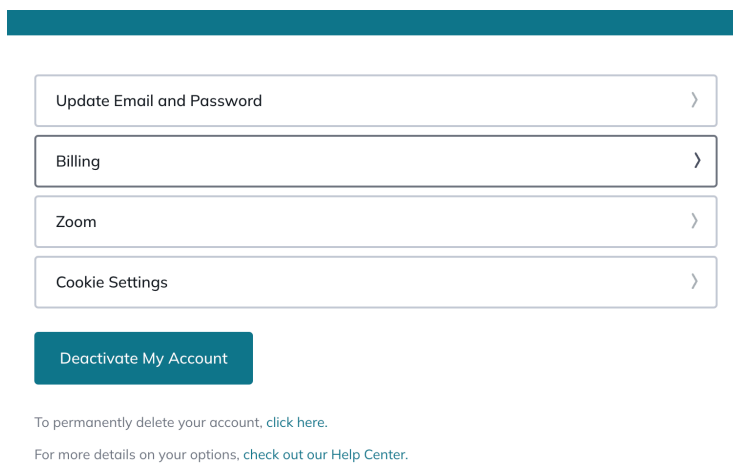
1/ Click on your Profile (photo) on the Desktop & select Personal Setting;



3/ Select Account



4/ Select Billing



4/ Select Edit Card or Replace Card, update details as appropriate then save. Your renewal should then process without hitch. If you are still experiencing a problem, please get in touch at info.goodforyouclub.org.

Credit Card

Name on Card [REDACTED]

Card Number xxxx xxxx xxx [REDACTED]

CVC xxx

Exp. Date [REDACTED]

Zip or Postal Code PH2 0NJ

Country United Kingdom

[Edit Card](#) [Replace Card](#)